



PUBLIC NOTICE

Federal Communications Commission
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Announcement of Next Meeting Date and Agenda of Consumer Advisory Committee

By this Public Notice, the Federal Communications Commission ("Commission") announces the date and agenda of the next meeting of its Consumer Advisory Committee ("Committee").

Purpose & Functions

The purpose of the Committee is to make recommendations to the Commission regarding consumer issues within the jurisdiction of the Commission and to facilitate the participation of all consumers in proceedings before the Commission.

Meeting Date

The next meeting of the Committee will take place on Friday, December 4, 2009, 9:00 a.m. to 4:00 p.m., at the Commission's Headquarters Building, Room TW-C305, 445 12th Street, S.W., Washington, DC 20554.

Meeting Agenda

At its December 4, 2009 meeting, the Committee is expected to consider recommendations and/or receive progress reports regarding captioned telephony, digital closed captioning and video description, and Consumer Information, Disclosure, Truth in Billing Notice of Inquiry (Cg Docket No. 09-158). In connection with the development of the National Broadband Plan, the Committee will also host a roundtable discussion among consumer, regulatory, and industry leaders regarding consumer complaint resolution best practices. The Committee may also consider other consumer issues within the jurisdiction of the Commission. A limited amount of time on the agenda will be available for oral comments from the public. Meetings are open to the public and are broadcast on the Internet in Real Audio/Real Video format with captioning at <http://www.fcc.gov/cgb/cac>. Members of the public may address the Committee or may send written comments to: Scott Marshall, Designated Federal Officer of the Committee, at the address noted below.

The meeting site is fully accessible to people using wheelchairs or other mobility aids. Sign language interpreters, open captioning, assistive listening devices, and Braille copies of the agenda and handouts will be provided on site.

Simultaneous with the webcast, the meeting will be available through Accessible Event, a service that works with your web browser to make presentations accessible to people with disabilities. You can listen to the audio and use a screen reader to read displayed documents. You can also

watch the video with open captioning. Accessible Event is available at, <http://accessibleevent.com>. The web page prompts for an Event Code which is, **005202376**. To learn about the features of Accessible Event, consult its User's Guide at, http://accessibleevent.com/doc/user_guide/. Other reasonable accommodations for people with disabilities are available upon request. The request should include a detailed description of the accommodation needed and contact information. Please provide as much advance notice as possible; last minute requests will be accepted, but may be impossible to fill. Send an e-mail to fcc504@fcc.gov or call the Consumer & Governmental Affairs Bureau at 202-418-0530 (voice), 202-418-0432 (TTY).

For further information contact: Scott Marshall, Consumer & Governmental Affairs Bureau, Federal Communications Commission, Room 3A633, 445 12th Street, S.W. Washington, DC 20554. Phone: 202 418-2809 (voice) or 202-418-0179 (TTY). Email: scott.marshall@fcc.gov.